

Disability Advisory Group

Notes and Actions from Meeting held on 11 May 2017

Attendees:

MB – Choices and Rights Disability Coalition (Chair)
NL – ERY CCG
SSG – ERY CCG (Patient Champion)
LS – Headway Hull & East Riding
CS – Disabled Voices East Yorkshire
MR – ERVIP/Parent Carer Forum
RS – MS Society
EP – Carers Advisory Group
GW – Humberside Police
SJ – Humberside Police
CSH– ERYC
SL – ERYC Corporate Strategy and Performance Team
NB – ERYC Corporate Strategy & Performance Team
JC – ERYC Asset Strategy
HM – ERYC Disability Resource Team
HF– ERYC Traffic & Parking
JA – ERYC Adult Social Care Reform Team
CAS – ERYC (Observer)

Apologies:

JR – Hull and East Yorkshire Hospitals NHS Trust
AL – National Deaf Children's Society
SR – Hull and East Yorkshire Centre for the Deaf
PB – Guide Dogs for the Blind
SD – Humber NHS Foundation Trust
JH– National Autistic Society
SW – Hull and District Cerebral Palsy Society
MF – Healthwatch
SW – Humberside Fire and Rescue Service
JG – ERYC Children's Participation & Rights
PD – ERYC Traffic & Parking

Notes of the meeting held on 11 May 2017

Notes	Actions
Minutes from the meeting held on 10 February and Matters Arising.	
<p>The notes from the meeting held on 10th February 2016 were approved.</p>	
<p>Meridian Centre - The issue of accessibility to the Meridian Centre in Withernsea was discussed and the group was informed that a letter had been sent out from DAG and a response had been received from Withernsea Town Council and The Meridian Centre. Responses suggest that the reported restrictions were now being applied more pragmatically.</p>	<p>CS may visit as a mystery shopper at some point.</p> <p>RS said people from the MS Society may also visit the building soon.</p>
<p>Sensory Impairment – NB updated the group on ERYC starting work on a sensory impairment needs assessment. Will need to work closely with partners and the Disability Resource Team. It was also confirmed that ERYC have a sensory social worker.</p>	
Disabled Parking	
<p>Parking on Saturday Market – HF brought a proposal for disabled spaces on Saturday Market/Sow Hill Road and asked DAG members for feedback as to whether to leave the spaces open or to mark out the bays. The view was to leave them without markings, (not least as blue badge users could already park on the double yellow lines at this point)</p> <p>Questions were asked about locations of dropped kerbs near disabled bays. HF explained that kerbs cannot be the full length of bays due to blind and partially sighted not being able to identify footways. There are various issues and things to consider when putting in dropped kerbs.</p>	<p>The issue of dropped kerbs needs to be discussed more at the planned accessibility meeting.</p>

<p>Members of the group suggested it would be useful to know where the disabled parking bays are within areas in the East Riding. Also, it would be useful to publicise where Blue Badge holders can park, ie. Unlimited parking in Controlled Parking Zones.</p> <p>CS mentioned there are no disabled spaces in Beverley on Saturday Market day and that disabled people cannot access the market and town centre. The proposal for parking from HF does not create spaces on a Saturday. There was mention of creating temporary spaces on a Saturday or perhaps a shuttle bus to take people into the town centre.</p> <p>The group mentioned there are many issues around parking and that perhaps a DAG sub group around parking would be useful.</p>	<p>HF said a plan for disabled bays has been drawn up for Beverley and this could go on ERYC website, alongside information on disabled parking.</p> <p>HF to look at the possibility of creating temporary disabled spaces on Saturday Market day and to consider other options suggested by the group.</p>
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Health

<p>NL gave a general update on work within the CCG and handed out 2 leaflets (CCG News and Working Together to Improve Health & Wellbeing). NL updated the group on Community Services and the CCG's recent smooth transition entering into a contract with City Health Care Partnership (CHCP).</p> <p>A final decision has been made on Urgent Care after careful consideration of all the feedback. Three Urgent Care Centres will be opening at East Riding Community Hospital in Beverley, Bridlington Hospital and Goole District Hospital. The three centres will be supported by booked urgent care appointments for low level minor injuries, made available at Alfred Bean Hospital in Driffield and at Withernsea Community Hospital. Also a decision has been made by the governing body to create</p>	<p>NL circulated leaflets to the group.</p> <p>http://www.eastridingofyorkshireccg.nhs.uk/news/ccgnews/</p> <p>http://www.eastridingofyorkshireccg.nhs.uk/our-plans/bettercare/</p>
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an integrated community and intensive rehabilitation centre in Beverley, supported by 15 Time to Think Beds.

The CCG's Urgent Care Plan has been referred to the Secretary of State.

NL thanked the group for their feedback on the NHS recruitment process and also mentioned that there is now an Easy Read version of the Equality Plan available.

There was discussion around access to Mental Health services, in particular the crisis team and being unable to get through to them via telephone. Also, there was discussion around the criteria for IAPT and crisis care, and people who require immediate support but do not quite meet the threshold. CCG are currently reviewing mental health strategy for the area.

JR sent in a briefing note to update the group with which MB outlined. HEY have been accredited Level 2 of the Disability Confident Scheme, the trust is sponsoring two places for disabled staff to attend the Disability Summit in Leeds on 19 May 2017. There will be road works on Lansdowne Street leading into Hull Royal Infirmary for approximately eight weeks and therefore there may be diversions in place and prohibited parking on some streets. Lastly there will be a fun day held by staff from Ward 29 on Sunday 25 June from 1pm – 4pm to raise funds for specialist items for patient care and all are welcome.

Evidence of incidents where people were unable to get through to crisis team to be sent through to SSGrey or NL so they can raise the issues with the provider. Humber NHS Foundation Trust invited to attend the next meeting to discuss Mental Health Services.

NB to circulate briefing note to group which includes further detail.

Hate Crimes

PC SJ introduced hate crimes and explained that you can report a hate crime through 101, 999 and on the police website. There are posters and leaflets on hate crime which can be sent to the group.

The Herbert Protocol was also explained. This is a scheme designed to help those with dementia/alzheimers. The form is on the police website and is to be filled out with details of the person's address, contacts, special places and various other details which could help to find them if they ever go missing.

Hate Crime is very under-reported and can often be misinterpreted by people with learning disabilities, as another person being nice to them. Police have been working hard to raise awareness and are trying to train hate crime champions within organisations who can identify hate crimes/incidents, give advice to people about hate crime and how to report it. PC SJ has offered to do carry out the training if any organisations would like it. PC SJ has carried out the training in a couple of schools within the East Riding.

It was explained that the East Riding has low numbers of disability hate crimes however, it is not necessarily a true reflection as many crimes/incidents are not reported.

Police have recently provided hate crime training for staff over a 5 week period and around 2,000 employees have now been trained and have a good awareness of hate crimes. It was also mentioned that there is a particular focus on disability hate crime within the force at the moment.

Leaflets and posters have been circulated to DAG members. CCG will circulate to GP practices.

The form and link have been circulated to the group.

<p>GW explained to the group about the Independent Advisory Group which is a meeting for the community, chaired and run by the community, with an aim to improve the quality of Policing services to all communities. GW invited any member of DAG to attend the meetings and become a member of the group.</p>	<p>Invitation and introduction letter have been sent to the group from GW.</p>
<p>Elections/access to polling stations</p>	
<p>It was noted that whilst polling stations were classed as being 'accessible', many were not easy for disabled people to get into. Particularly those who used wheelchairs or had visual impairments. Such difficulties related to access did not encourage disabled people to vote (something that was being encouraged nationally) and potentially led to an increased use of postal votes.</p>	<p>Those present agreed that any instances where polling stations were found to be difficult to access should be reported to the Acting Returning Officer ASAP.</p>
<p>DAG Work plan</p>	
<p>The group asked for further information on A-Boards and guidelines, locations and actions the enforcement team have taken recently.</p> <p>Regarding access officers who are trained to carry out accessibility audits, questions were asked about when and where audits have taken place.</p> <p>NB explained that discussions were on-going with the leisure centres to try and collate information on disabled sessions in one place and the group would be updated if any progress was made.</p> <p>NB explained that the Blue Badge process such as how people apply for badges, how the data is recorded and also the misuse of blue badges, is currently under review and DAG will be consulted in the near future.</p> <p>MB explained that there may be an FOI that has come in</p>	<p>NB to look into.</p> <p>JC to provide information on accessibility audits to the group.</p> <p>NB to speak to licensing.</p>

requesting details on the number of wheelchair accessible taxis in the East Riding.	
CS mentioned access audits needed on disabled toilets as there are toilets which are listed as disabled but are not and there are some toilets that have broken alarms etc.	JC to look into.
AOB	
Topics and issues regarding accessibility, such as some of those listed on the work plan should be dealt with in a one off focused sub-meeting.	JC to organise accessibility sub-group meeting.

Date of next meeting

The next meeting will be held Thursday 3rd August, 1pm – 4pm, Room 2 at County Hall, Beverley.

Future meetings for 2017

Thursday 2nd November, 1 – 4pm, Room 2 at County Hall, Beverley

Members are reminded to advise Natalie Blades of any additional specific requirements and early notice is appreciated for specialist requirements.

Where possible, please nominate one representative from each group to attend the meetings. This will help with consistency and also to build relationships within the group.